



CONSULATE GENERAL OF THE REPUBLIC OF THE PHILIPPINES
القنصلية العامة لجمهورية الفلبين بجدة
JEDDAH

PUBLIC ADVISORY
Public Advisory No. EBB- 80 - 2019

**IF YOU HAVE CONCERNS, ISSUES, OR COMPLAINTS ON ANY OF THE CONSULATE'S
SERVICES OR PERSONNEL, LET'S HAVE A DIALOGUE**

Jeddah, 10 November 2019- Recently, the Consulate has seen a number of complaints and concerns against some of its personnel and services being aired on social media and other unofficial platforms. While it is the right of the “complainants” to express their views as part of their freedom of expression, the Consulate would like to encourage them to instead visit the Consulate to have a dialogue with us. This way, we can discuss whatever issues or concerns they may have in a civil and professional manner.

While continuing to air complaints on social media may make the individuals concerned feel good with the “Likes” and other expressions of support from people who share their views, the Consulate believes that it is ultimately not helpful as it gives the impression that our Filipino Community is divided.

In view of the above, we appeal to those with complaints and concerns to contact the Administrative Section through Ms. Sittie Murod-Malang at 055-408-9294 or through e-mail at adm.jpccg@gmail.com to set-up an appointment with Consulate officials for a dialogue. Rest assured that we shall keep your identity/identities confidential.

